



# Technical Support *ON-Demand*

BobCAD-CAM would like to provide you with the best technical support services possible! The Technical Support On-Demand service is our most effective solution for helping you when you need us. By signing up today you can expect to receive the following benefits:

- ***Technical Phone Service***
- ***Technical E-mail Service***
- ***Technical Assistance & Guidance***
- ***CAM & Toolpath Guidance***

**12 Months Tech Support: \$300**

Version 21, Version 20, BobWire and Hobby Pro,  
2007 Series 2D or 2D/3D CAD-CAM

*Each Add On Module: \$50*

**Dealers and OEMs: FREE**

**Schools: FREE**

With any CAD-CAM system, there will come a time when you need a technical support person to talk to and when there's a job on the line, we want to be there for you! Therefore, for as little as *\$0.99 cents a day*, you can feel comfortable that there's a technical expert just a phone call away!

**Sign up today by calling 877-262-2231 or by calling 727-442-3554.**

Technical support ON-Demand is a 12 month service package. Support -On-Demand members receive a special membership number that is used when you call in. If you are a NEW customer and have just purchased your first BobCAD-CAM system you have 45 days of free technical support and the SOD package would not begin until that time expired. Technical support services may require us to view your part file to assist you. The Technical Support-On-Demand service is specific to the points above. Support-On-Demand is specific to BobCAD-CAM software meaning that we will not troubleshoot or support Microsoft products or your computer nor will we troubleshoot or technically support ANY CNC Machine tool or non-BobCAD-CAM developed controller systems. Assistance means that we will answer questions and provide solutions that do not include under any circumstances providing you G-Code programs or toolpath via, fax, email or in any other way. Technical Support-On-Demand is a non-refundable highly valuable service. Technical phone service will not be available during nationally recognized holidays. We appreciate your business!